

**Agenda: APMG Seminar
October 9th 2008**

The Hyatt, Birmingham
10am – 1 pm

FREE OF CHARGE FOR PROGRAMME & PROJECT MANAGERS

10 am: Introduction

10:15-11.15 – Case Study: PPI Learning Services & The Housing Corporation

Presenters:

Steve Pugh, Project Manager (Organisational Change), Housing Corporation
Paul Richardson, PRINCE2 Training Consultant, PPI Learning Services

Around 18 months ago, the Housing Corporation embarked upon a project to deliver a variety of project management training interventions to its employees. These interventions ranged from simple half day sessions covering the fundamentals of project management through to accredited PRINCE2 courses.

The immediate response from employees towards the training was very positive. However, 18 months down the line, the Housing Corporation wanted to see if the project had delivered real business change. Were employees actually using the skills they'd acquired, and had there been an improvement in project delivery over the last 18 months?

In light of these questions, The Housing Corporation commissioned an evaluation report to analyse the extent to which the expected outcomes from the project management training its staff had received over the last 18-months had been achieved, both at individual level and the skills transferred to the business. The model used to analyse this effectiveness was the 4 Level approach developed by Donald Kirkpatrick.

According to this model, evaluation should always begin with level one, and then, as time and budget allows, should move sequentially through levels two, three, and four. Information from each prior level serves as a base for the next level's evaluation.

Level 1 – Evaluation – Did delegates enjoy the training?

Level 2 – Learning – Have delegates learned and retained the new skills?

Level 3 – Transfer – Have delegates changed their behaviour as a result of the training?

Level 4 – Results – Is the organisation seeing real tangible benefits arising from the training?

The focus of the Housing Corporation is to be at Level 3.

11.15- 12.00 Tea/Coffee Break

P3M3

Presenter: Rod Sowden, Lead Author, Aspire Europe, Ltd, P3M3

P3M3 stands for Portfolio, Programme, and Project Management Maturity Model. It was first released in 2006 and has recently undergone an extensive refresh to bring it in line

with other Office of Government Commerce publications - in particular the significant update to Managing Successful Programmes and the increasing recognition of the value of Corporate Portfolio Management.

P3M3 is designed to enable organisations to understand their current level of maturity and highlight areas that would give them the most value and performance improvement in the short and long terms.

12.45-1.00 Questions

1.00 Event Finishes

Further information:

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